#### **Preamble**

BCG Vaccine Laboratory is a sub-ordinate office of the Directorate General of Health Services (DGHS) under the Ministry of Health and Family Welfare of the Government of India. It was established on 1st May 1948, with the assistance of Staten's Serum Institute (SSI) Copenhagen, Denmark for production and supply of BCG vaccine for immunization program of the Government of India.

#### **Mandate**

Manufacture and Supply of Freeze Dried BCG Vaccine (10 doses) to Universal Immunization programme (UIP) of Government of India for control of childhood Tuberculosis.

# Services provided by the institute

- 1.Production BCG Vaccine (Freeze Dried) I.P.(10 Doses)
- 2.Other Services Animal Facility

# Redressal of grievances

Grievances can be submitted directly in writing or online at the Public Grievance Portal pgportal.gov.in

### **Product related complaints**

Products are manufactured as per Current Good Manufacturing Practices maintaining high quality standards. Any complaint is to be addressed to pharmacovigilance division and as directed the same will be investigated by Quality Assurance Department of the institute as per the standard written procedures.